

GENERAL SALES CONDITIONS GSC0001 Rev.8

General terms

1. Quotation/Order Confirmation is made according to the data given by the customer. Any change on the provided information might involve a revision on the Quotation/Order confirmation.

2. NET Prices are valid for the total amount of the Quotation/Order Confirmation. In case of a partial order, we reserve the right to review the indicated prices.

3. For Non-Standard products, designs are submitted for customer approval prior to manufacturing.

4. Material and tests certificates are described in the Quotation/Order confirmation. Tests not specified are NOT included and in case they are required, those will be quoted separately.

5. Surface finish and painting are according to PRESCAD standard, if not specified otherwise.

6. Inspections by customer and/or an inspector designated by customer during manufacturing, tests, or final inspection before delivery of the goods are NOT included. In case it is required, we will charge 350€ / 350\$ per inspection day.

7. Minimum order 100€ / 100\$. For lower amount orders, the minimum amount will be invoiced. Certificates are excluded from the minimum order value.

8. Certificates

Certificate EN10204 3.1 >> 40€ / 40\$

Certificate EN10204 2.2 >> 25€ / 25\$

Returns

9. For equipment considered standard, returns are accepted after 7 natural days after delivery. If you want to make a return, this equipment will have a demerit of 20% of its value, as long as it does not present use, external damage, painting damage or any other marks or damage that affects the appearance or operation of the equipment. If there is any defect, it will be evaluated on a case-by-case basis.

10. For fabricated welded equipment, custom-made or under approved drawing, returns will not be accepted.

Any equipment manufactured that includes welding manufacturing is considered fabricated.

Any standard equipment that has been modified with a different screen than the standard, special paint, modifications, etc. is considered tailor made manufacture.

Any equipment manufactured following an approved drawing by the client.

Delivery conditions

11. ExWorks delivery conditions in our warehouse except indicated otherwise in the quotation.

12. Standard packing in cardboard box or pallet. Other packings will be quoted separately.

13. Delivery time is effective after sending the order confirmation or the date of drawing's approval by the customer.

Documentation

14. The project documents will have a maximum of 2 revisions included in the initial price, if any additional revision of documentation is necessary, each revision will have a cost of 60€ / 60\$ per document/revision.

Payment conditions

15. Payment terms are described in the Quotation/Order Confirmation, in application of Law 15/2010.

16. In case of any possibly delay in the delivery time, any kind of economical penalty is NOT accepted.

17. Financial costs due to bank transfers or other payment methods will always be covered by the customer.

18. In case of a cancellation of the purchase order in the following 5 days after its confirmation (proven by the reception of the 'Order Confirmation' document), PRESCAD reserves the right to request the payment of the 20% of the total order amount, as administrative costs. After 5 natural days, the cancellation of the purchase order must involve the payment of the total amount.

19. In the case of delivery terms under the "advance payment" modality, the release of the equipment shall be subject to the full and effective receipt of the corresponding payment. Title to the equipment shall not be deemed to have been transferred to the customer until all related invoices have been fully settled. Until such time, **PRESCAD** shall retain full ownership of the equipment and expressly reserves the right to reclaim and recover said equipment in the event of total or partial non-payment.

20. **PRESCAD** reserves the right to suspend, withhold, or refuse delivery of any order where one or more overdue invoices remain outstanding. Such action may be taken without any liability on the part of **PRESCAD** for any resulting damages or losses. (For terms relating to order cancellations, please refer to point 18).

Guarantee

21. Twelve (12) months from invoice date. Guarantee covers defects from design or manufacturing. Wear parts, damages and defects produced by an incorrect installation, wrong handling and/or different working conditions from the designed ones, are excluded. Any change or modification to the equipment without the manufacturer authorisation should involve the automatic loss of guarantee. NO returns are accepted for any custom-made equipment manufactured after drawing approval.